



MOTOTRBO R7 FAQ

Where can I access the MOTOTRBO R7 specifications?

You can access the specifications in the MOTOTRBO R7 datasheet which is available on the web.

What accessories are compatible with MOTOTRBO R7?

See the MOTOTRBO Professional Tier Accessories Catalog, the R7 product detail page, or the MOTOTRBO R7 website for a complete list.

Can customers talk into the rear mic and use the front mic for noise cancellation?

MOTOTRBO R7 has been configured to use only the front microphone for speech. The rear mic is only intended to sample the ambient noise.

Does MOTOTRBO R7 require programming cables?

No, it doesn't require one. The R7 provides both wired and wireless programming capabilities. Wired programming can be done using the PMKN4256 programming cable and the CPS 2.0 or Radio Manager (RM) tool. Wireless programming is supported over the air via Wi-Fi and LMR via the RM tool. Using RM allows for a zero-touch programming experience after the One Time Activation process.

When will the official migration from DGP 8000e/5000e series to R7 be?

The MOTOTRBO R7 was designed to replace the DGP 8000e / 5000e series radios and provides enhanced capabilities over the DGP 8000e / 5000e series. The R7 is immediately usable for all customers and opportunities that need the features of the DGP 8000e / 5000e series radios. Motorola Solutions will provide an official cancellation notice in the future that will allow ample time for customers to purchase the necessary DGP 8000e/5000e Series radios pending supply chain constraints and the overall progress of the R7 migration.

When will Motorola Solutions announce the cancellation of the DGP 8000e/5000e series radio?

Motorola Solutions will provide an official notice of cancellation at some point in the future providing ample time for customers to purchase the necessary DGP 8000e/5000e Series radios pending supply chain constraints and the overall progress of the migration to R7.



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What sensors and IoT solutions are supported?

The R7 series supports the RadioAlert solution, Motorola and Honeywell Safety Suite at launch. We expect to continue to add new sensors, solutions and integration both within the Motorola Solution technology ecosystem, and third-party providers via our Application Developers Program). If you are interested in developing or proposing a solution you are welcome to participate in our Application Developers Program.

How do I buy R7 demo units?

R7 demo units (*for distributors only*) may be purchased and reimbursed through the Motorola Solutions CO-Op funding program. The program guidelines can be consulted in Partner Central or in the Co-op fund platform, Brand Muscle.

Who do I contact for more detailed support for the R7?

Please contact your Channel Sales Executive (CSE), Channel Area Sales Manager (ASM), or regional Enterprise Solution Specialist.

Where can I find pricing information for the R7?

Check with the authorized Motorola Solutions dealer in your country.

When will the 8/900 MHz version of R7 be available?

Current roadmap plans are that the 8/900 MHz version will be available in Q4 2022

Does the R7 support Connect Plus?

MOTOTRBO R7 does not support Connect Plus, similar to MOTOTRBO Ion.

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