RETAIL TRANSFORMED, SERVICE UNMATCHED

From stock room to shop floor, from security guard to management, Motorola Solutions connects all your staff and gets them communicating instantly as one team.





of Europeans would rather speak to a human shop assistant than use interactive in-store technology¹



"You cannot give up the bricks and mortar experience, because a customer has to come into the store and be excited. She has to see things that make her (or him) want to buy."

Allen Questrom

MOTOROLA SOLUTIONS VOICE COMMUNICATIONS



ACT IN AN INSTANT PUSH-TO-TALK Instantaneous, one button, no delay



YOU'RE IN CONTROL CHOICE OF MODELS From slim and light to rugged and waterproof



CLARITY IN EVERY CONVERSATION INTELLIGENT AUDIO

Volume automatically adjusts to your surroundings



REDUCED MAINTENANCE TIME REMOTE OVER-THE-AIR SOFTWARE UPDATES Rollout updates whilst devices are still in use



REACH OUT TO EVERYONE, EVERY TIME BATTERY AND COVERAGE 28 hours of battery life and better coverage

MOTOROLA SOLUTIONS DATA COMMUNICATIONS



EMERGENCY SITUATIONS DEALT WITH TRANSMIT INTERRUPT

Prioritise conversations that are important, interrupt those that aren't



PRODUCTIVITY BOOSTED WORK ORDER TICKETING

Co-ordinate and manage employee tasks from afar



TRACEABILITY LOCATION TRACKING

Pinpoint the team member you need in an instant



EFFICIENCY STREAMLINED

Integrate existing email and text systems across radio fleet



UNITY GUARANTEED TEAM COMMUNICATIONS

TEXT AND EMAILS

Work as a team, communicate as one across disparate devices or networks

WHAT IT MEANS FOR **RETAIL**



MORE KNOWLEDGE, BETTER SERVICE

Connecting shopfloor staff, warehouse teams, stock administrators and management with real-time information using WAVE[™] Workgroup Communications enhances the retail experience.

NO MISSED COMMUNICATIONS

Make sure every message gets through. Team Communications connects every member of staff, whether they are using MOTOTRBO radios, unlicensed devices or smartphones

TRANSMIT INTERRUPT

Respond faster to serious incidents such as theft and spillages. Routine communication can be interrupted in an emergency, clearing the channel so you can reach the people you need.

EASIER BUDGETING

Know exactly how much you're spending. With no additional airtime or usage fees, unlike mobile phones, MOTOTRBO radios offer predictable capital and operating expenses.

BROWSERS TURN TO BUYERS

Turn browsers looking for the best deal into shoppers getting the best deal. With real-time communication, staff can provide the knowledge and advice required to make a sale.

Download <u>'Retail Transformed, Service Unmatched'</u> to explore in more detail what voice and data communications can do for your shops efficiency and customer approval. www.motorolasolutions.com/retail



Sources: 1/Meet the European Connected Customers, Retail Week and Osbourne Clarke, 2016. | 2/Are Clicks Crushing Bricks?, Tyco Retail Solutions, 2014. | 384Total Retail Global Report, PWC, 2016

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