



# THE FUTURE IS NOW! FIND OUT WHAT'S NEXT

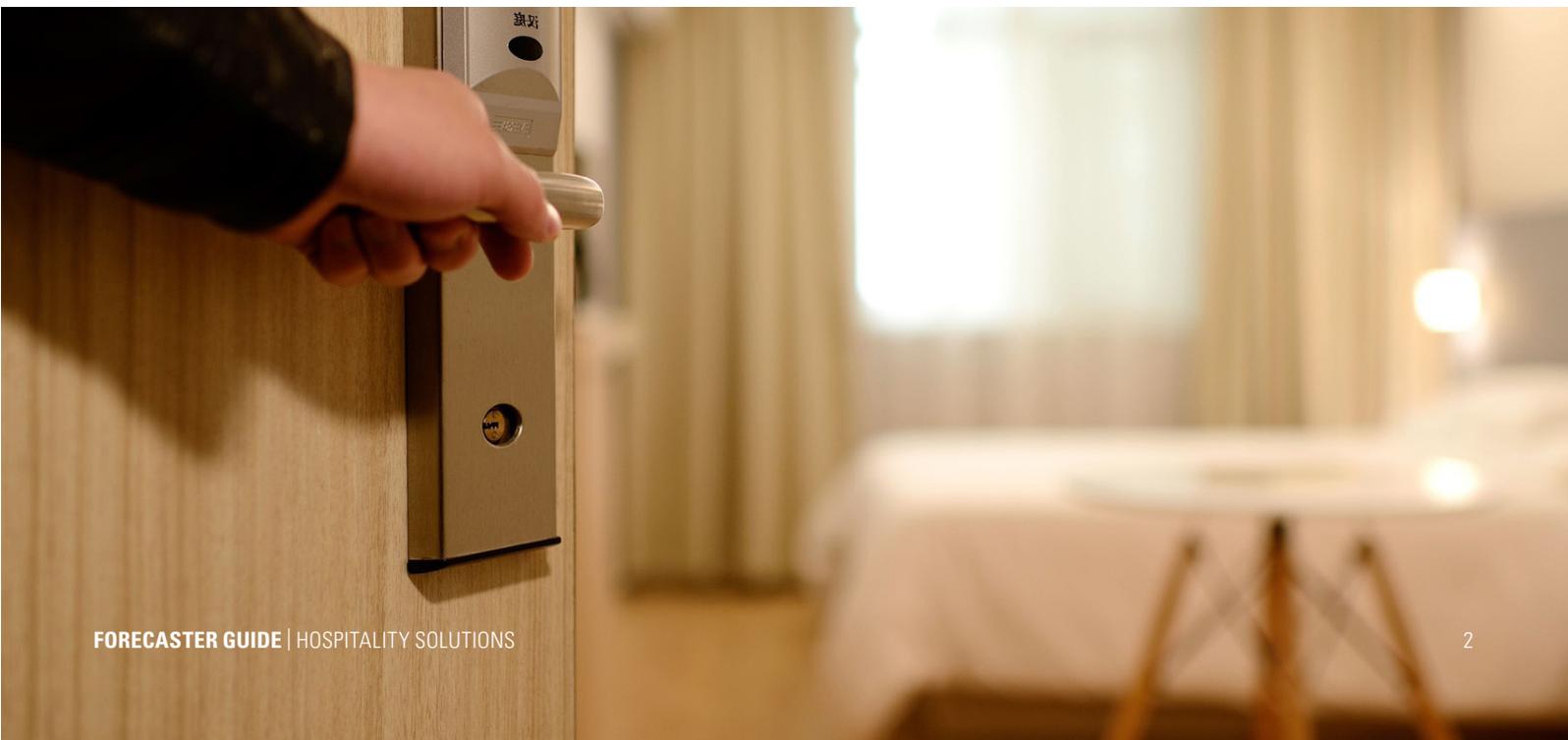
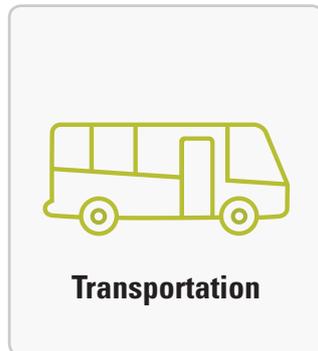
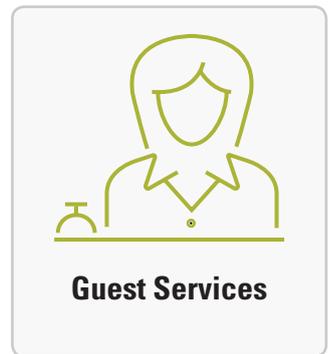
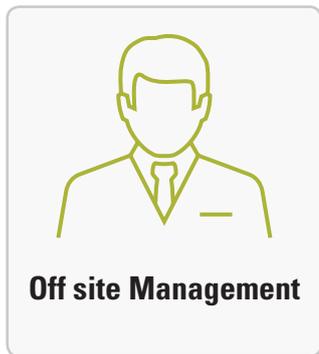
TOUR THE SMART CONNECTED HOTEL POWERED BY TEAM COMMUNICATIONS



**What does it look like when all members of your hotel staff can communicate and coordinate seamlessly from any location, device or network?** The time is NOW to imagine a world where devices, networks, and locations don't matter. A world where hotel staff from transportation to security, maintenance, operations, housekeeping, and beyond can communicate effortlessly and instantly, both on and off site.

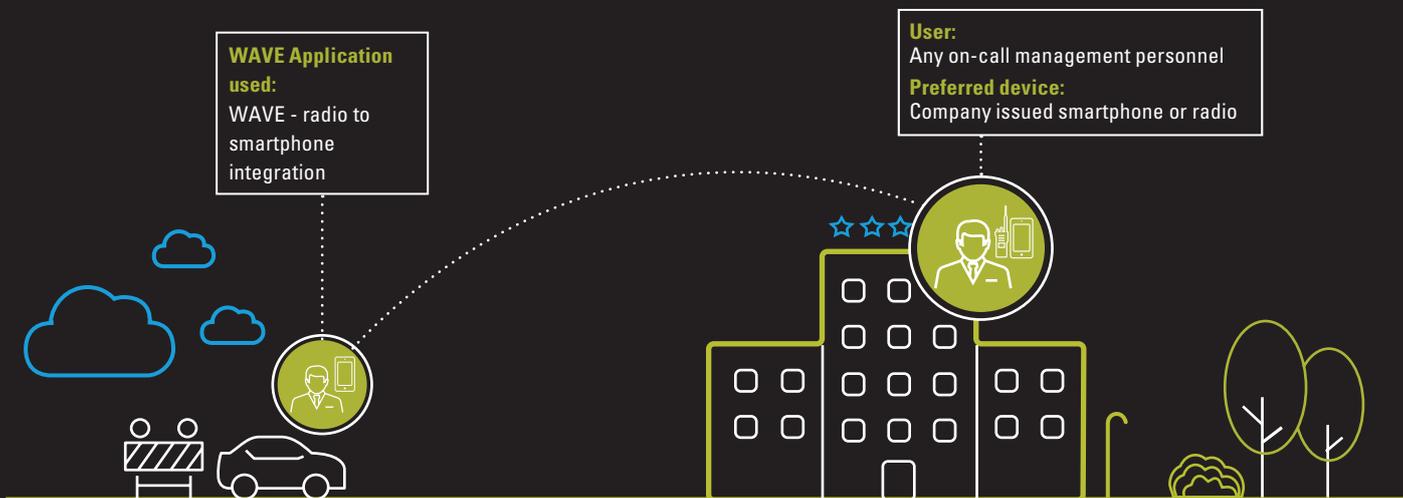
A Unified Team Communications solution from Motorola Solutions is what's NEXT for your hotel to make this all possible. This guide was created to help you experience how each and every staff member on and across your properties can work smarter, safer, and deliver a top-notch guest experience when equipped with intelligence driven communications solutions.

**See how Unified Team Communications powers the collaboration between all your workers to create the next-generation of smart, connected hotels:**



## OFF SITE MANAGEMENT:

An unexpected storm takes place over night and resulted in property damage. The hotel management team, who is off site, communicates via Motorola's WAVE solution using their Smartphones with any staff member on property. The manager can communicate with the staff regardless of the device they are carrying, allowing for instant assessment and more informed decision making.



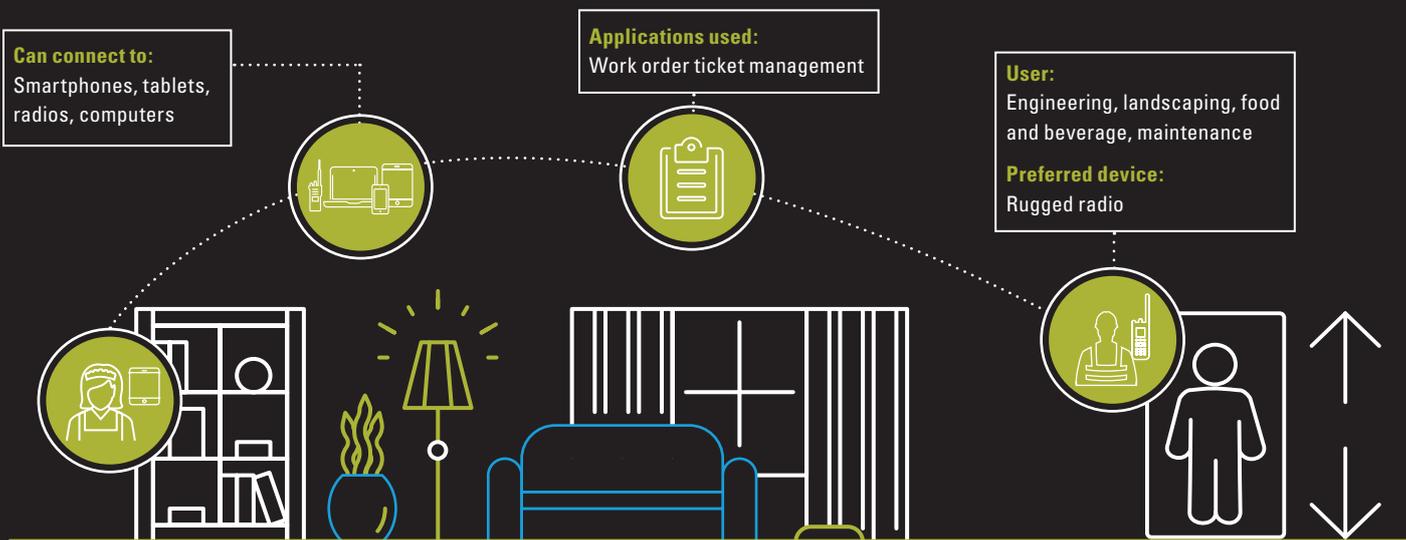
## HOUSEKEEPING:

A VIP guest arrives at the hotel early before his room is ready. Using their custom guest services application, guest services sends a message from their computer to a housekeeper's smart device that Room 1609 needs to be cleaned as soon as possible. The housekeeper is able to push-to-talk back to guest services using the WAVE Push-to-Talk application that the room is ready.



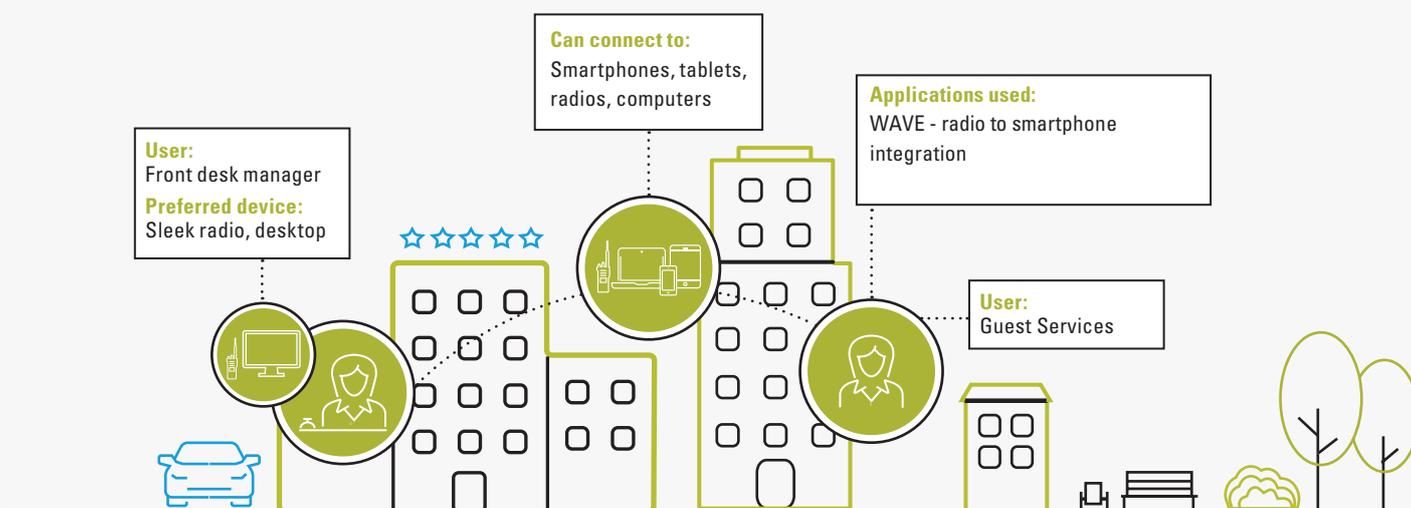
## OPERATIONS:

A maintenance worker receives a work order from housekeeping that the freight elevator is not functioning properly. He accepts the job ticket, resolves the issue, marks the ticket complete, and provides an update, all using his MOTOTRBO™ two-way radio. Housekeeping, Management, and Guest Services are notified that the elevator is back in service and normal hotel operations can resume.



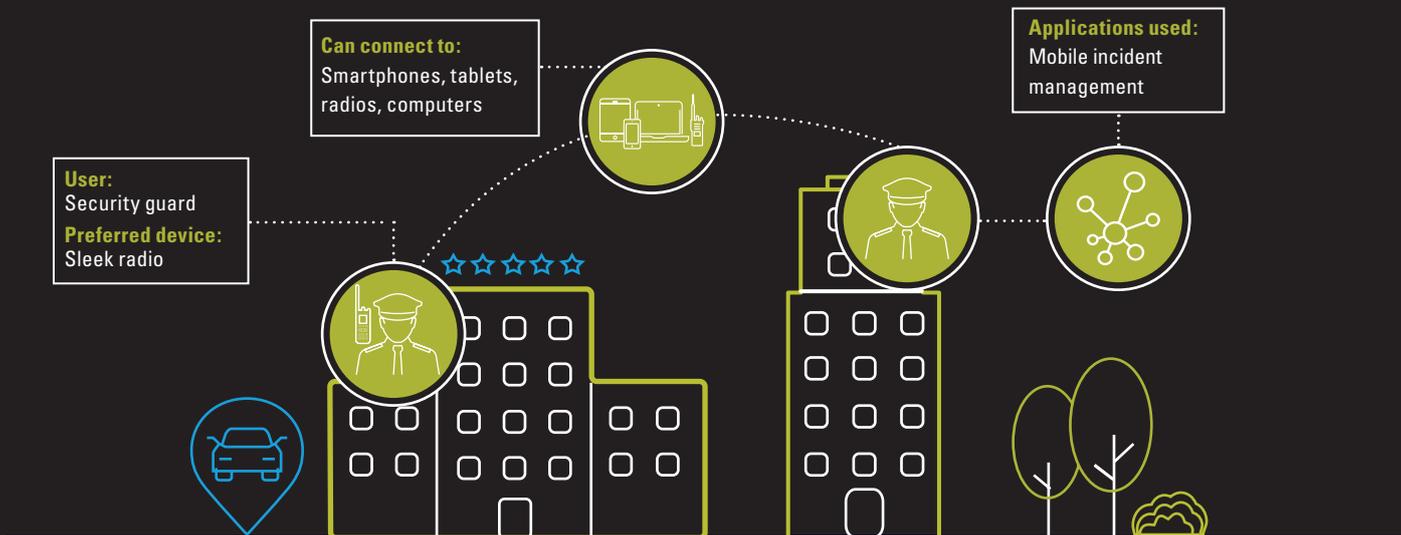
## GUEST SERVICES:

The driver has picked up the VIP is en-route to the hotel, and notifies guest services using the WAVE application. Guest services then tracks the VIP's location based on the WAVE application. The VIP is received promptly by guest services at the lobby and is checked-in quickly.



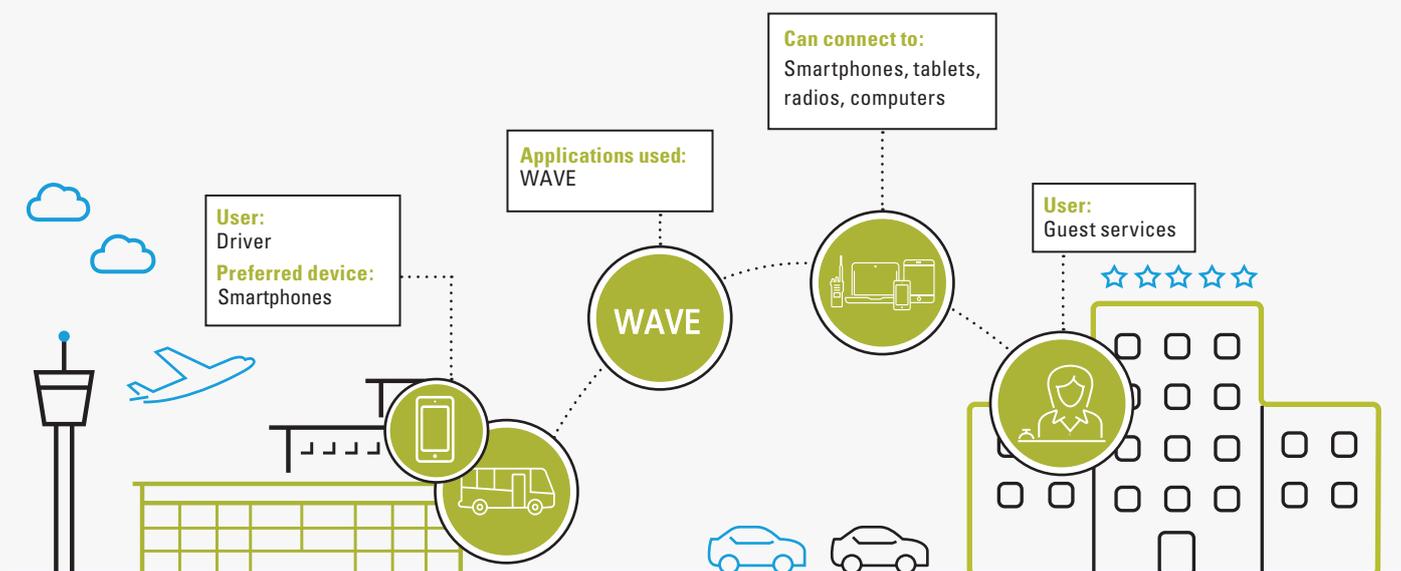
## SECURITY:

A high-profile speaker is en route to the hotel conference center. The guards instantly access the control room software for incident management and dispatch. The guards log all details of the speaker's arrival and make this information accessible to the entire security team. Management receives detailed reporting on the incident trends on property for informed decision making about security protocols.



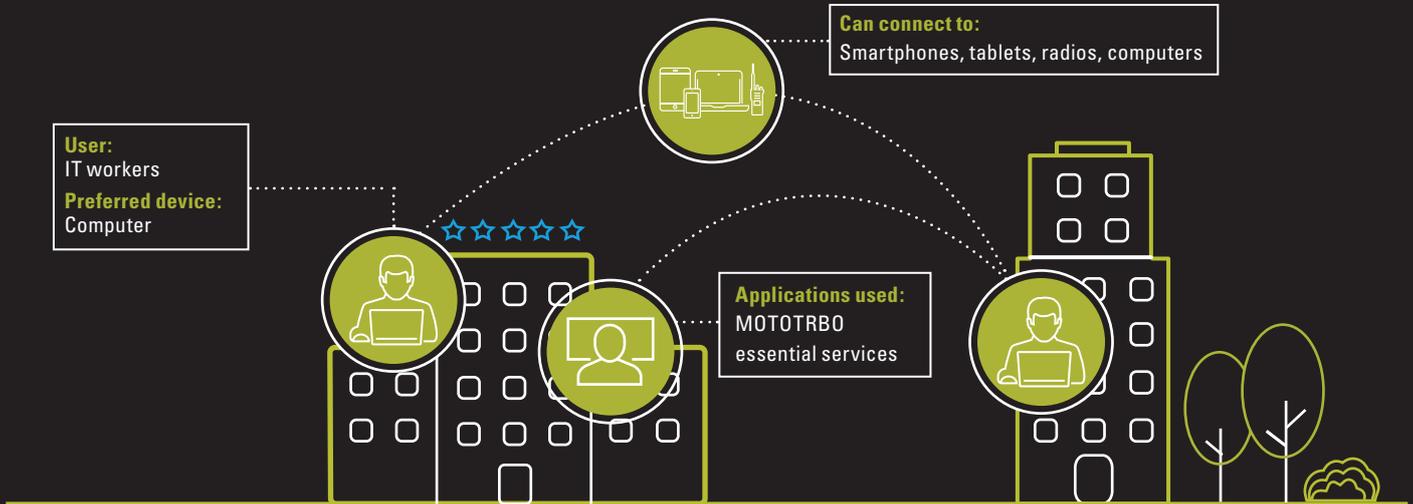
## TRANSPORTATION:

The shuttle driver is on his way back to the hotel after dropping off a family at the airport, when he notices a suitcase was left behind, and instantly connects with guest services using WAVE to reach out to the family. He then receives instructions from guest services to meet the family at the airport to reunite them with their missing luggage.



## IT WORKERS:

With Managed & Support Services from Motorola Solutions, IT Managers can manage the complexity of resort communications. Workers are able to ensure the security, reliability and functionality of resort communications with access to the latest MOTOTRBO software. The life cycle of the hotel's communications ecosystem is now left in the good hands of the Motorola Solutions team, so that the IT team can focus on other priorities.



## MAKE THE MOMENT WITH MOTOROLA SOLUTIONS TEAM COMMUNICATIONS

Motorola Solutions helps you connect people, properties and locations to streamline operations, keep your workers safe, control costs and therefore enhance guest satisfaction. From workers off site, to those on site, we have custom communications solutions designed for every part of your business.



## Interested in hearing more about ways to use this communications guide?

**Contact us today** and a sales representative will be in touch to discuss your communications needs, as well as the next steps to take today on your unified workgroup communications journey.

For more information visit:

[www.motorolasolutions.com/hospitality](http://www.motorolasolutions.com/hospitality)



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